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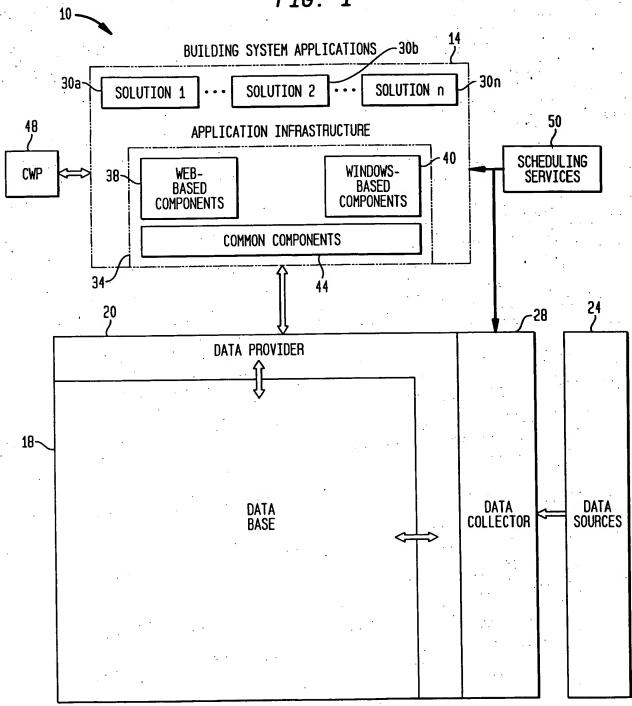
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1/30

FIG. 1



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FIG. 2A

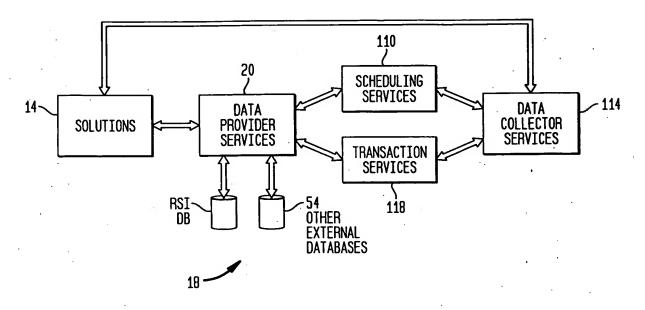
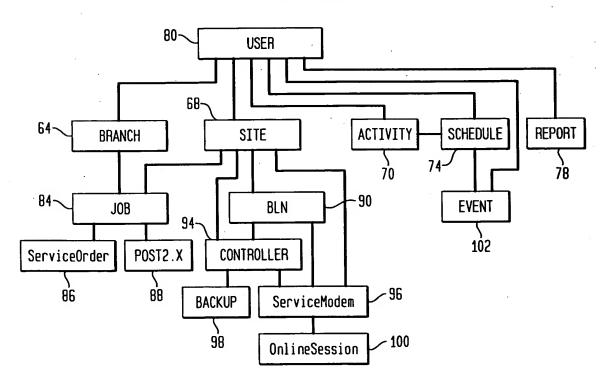
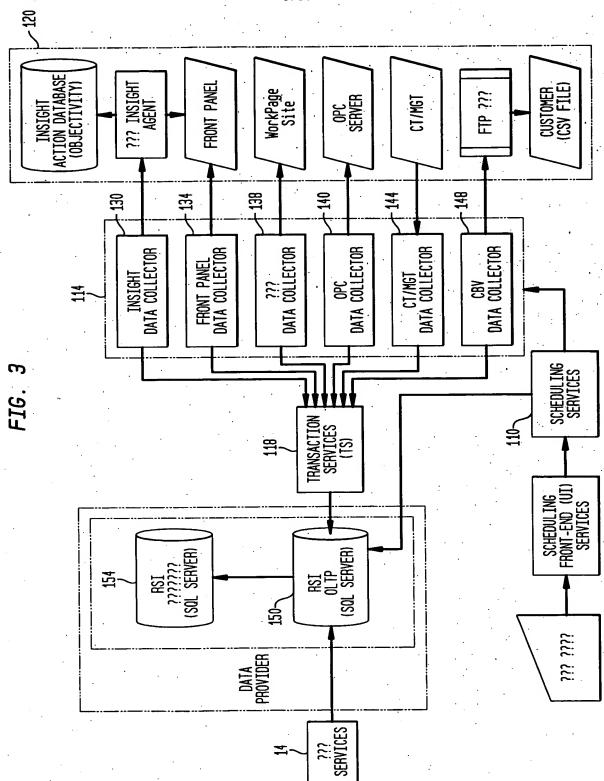


FIG. 2B







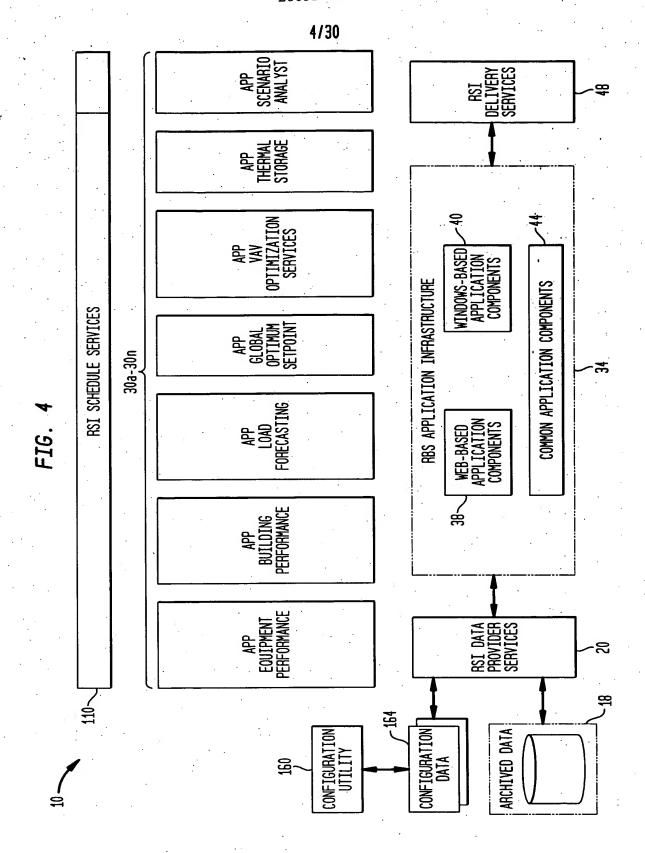


FIG. 5

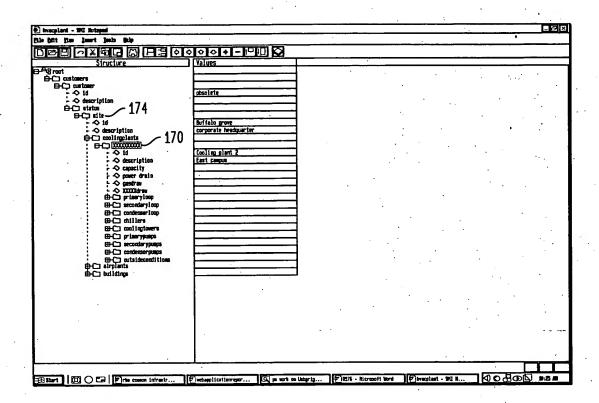


FIG. 6

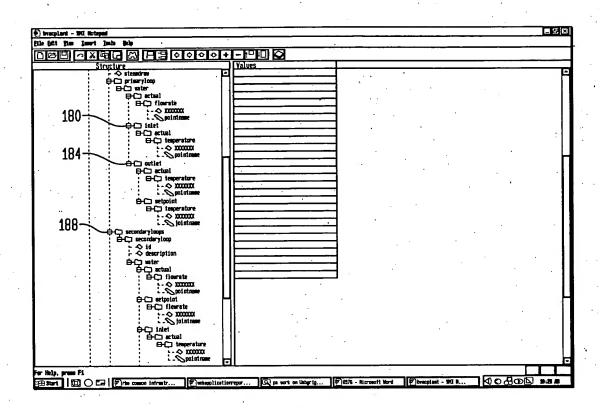
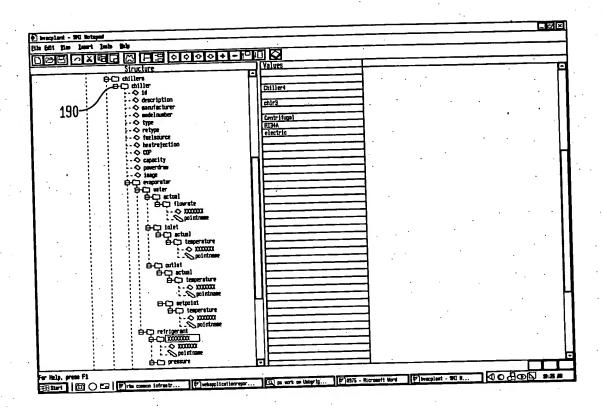


FIG. 7



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FIG. 8

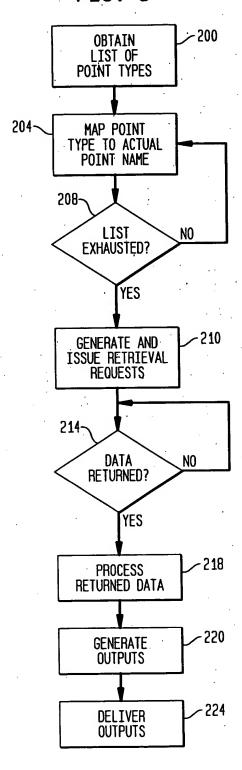
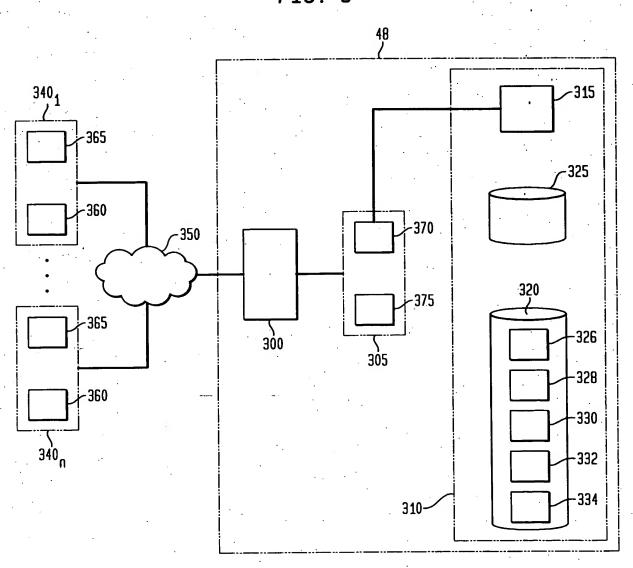
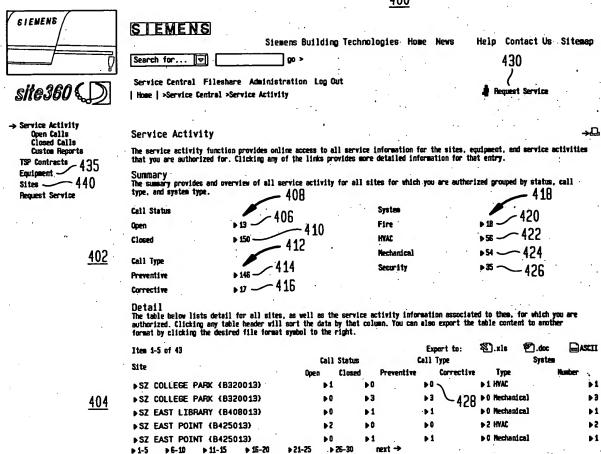


FIG. 9



400



200304780

Preventive Mechanical

SZ COLLEGE PARK (8320013)

Open

▶ 030307-3329

4/18/03

200305191

Preventive Mechanical

REPLACE DEFECTIVE CONDENSING F

SZ TOM LONE (B229043)

Open

▶ 030416-0594

4/18/03

200305192

Preventive Mechanical

PM **NOTE** MUST CALL TO GET T

SZ TOM LONE (8229043)

Open

▶ 030416-0589

4/18/03

→ Display Equipment / Contract No.

Preventive Mechanical 200305232

LEAK ON 1ST CIRCUIT ON CHILLER

SZ SOUTHÆST. (B440013)

Open

4/17/03 \$ 030416-0551

▶6-10 ▶ 11-15

▶1-5

ASCII Help Contact Us Sitemap Preventive Mechanical 200303974 . ₹ → Display Filter ¢riteria Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls) Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Request Service Export to: N.xls O.doc Call Type System site360 Home site360 Ordering REPLACE SCREENS Description Service Central Fileshare Administration Log Out SZ MULTIPURPOSE (8251013) Status Site og Oge | Home | >-- >-- >Open Calls Order No. 510 ▶ 030321-0852 Search for... Item 1-5 of 15 Open Calls 4/23/03 → Service Activity → Open Calls Closed Calls Custon Reports Request Service **ISP** Contracts Equipment SIEMENS Sites

600

	-		000	
SIEMENS	STEMENS	0140350	lome site360 Ordering	Help Contact Us Sit
		P1(5300 L	INNE STEEDON OF THE THE	neth contact of 210
Q	Search for 🔽	00 >	- *	•
** 0004	Service Central Fil	eshare Administration Log Out	•	
site360 💭	Home > > >Open 0	Calls >Service Order	•	♣ Request Service
→ Service Activity → Open Calls	Service Order	· .	*	
Closed Calls				*
Custon Reports . TSP Contracts	Below is detailed infor	mation for the individual service ord	er you have selected.	
Equipment Sites	Summary The summary provides an	overview of information related to t	he selected service order numb	er.
Request Service	Service Order No.	030321-0852	Customer Name	Description Custoser
	PO Number	200303974 .	Contract No.	Ý
	Site	SZ MULTIPUPPOSE (B251013)	System	Mechanical
• ()			Open Date	4/23/03
	Status	Open		1/23/03
	Call Type	Preventive	Closed Date	
	Request Type	fex	*	*
•	Problem Type	Repair or Replace Parts		•
	Call Priority	Next Scheduled Visit		
•	Detail The problem and resolut the issue.	ion area provides a description of th	e requested service and what a	action has been taken to resolve
	Problem Description	REPLACE SCREENS FOR CIRCULATION (PUMP STRAINER	
	Resolution			
	Further Informat Use the following links	ion to get further equipment, call, or a	oppointment information.	
•	go to F Equipment	√ Call Log_	→ Appointments ~	
	Equipment	-610 -620		30
	The table below lists e	quipment that was serviced on the sel	ected order number.	
	No Data Available.			· · · · · · · · · · · · · · · · · · ·

	Help Contact Us Sitemap		Request Service				: 	Demonstration Customer	ATLANTA	Steve Conti Fitter Journeyman		
100	site360 Home site360 Ordering	. •			selected for this call.	e selected appointment.	Contract No.	Customer Name	Branch	Lead Technician Skill Type		
FIG. 13	s1te360 Ho	^ 08	Service Central Fileshare Administration Log Out Home > > >Open Calls >Service Order		Below is the detailed information for the single appointment selected for this call.	Summary The summary provides an overview of information related to the selected appointment.	030321-0852	200303974	SZ MUTIPUPOSE (B251013)	030321-0852 0001 1 240097 ATL	4123/03	
	SIEMENS	Search for 🔽	Service Central Fileshare Administra Home >>>Open Calls >Service Order	Appointment	Below is the detailed in	Summary The sumary provides an	Service Order No.	PO Number	Site	Appointment No.	Open Date	Closed Date
	SIEMENS		site360 & D	→ Service Activity → Open Calls	Custon Reports	TSP Contracts Equipment	Sites Request Service					

Equipment
The table below lists the equipment that service was performed on for this particular appointment. If mo data appears, service has not yet been performed.

TENTATIVE

Appointment Status

No Data Available.

→ Display Equipment./ Contract No.

ıext ↑.

▶21-25 ▶26-30

₽ 18-20

▶6-10 ► 11-15

▶1-5

FIG. 14

→ Display Filter Criteria →□ D.doc DASCII Below is an overview of all service activities with a "closed" status (this includes completed, closed and paid calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Help Contact Us Sitemap Preventive Mechanical 200304682 Preventive Mechanical 200305028 8. 8. Request Service Preventive Mechanical Preventive Mechanical Call Type System Preventive Fire Sir. Export to: site360 Home site360 Ordering Description CKANGE THE BELTS 읣 TAMPER UPS 35 Glenlake Fire SZ MULTIPURPOSE (B323013) Service Central Fileshare Administration Log Out SZ EAST POINT (8425013) SZ SOUTHNEST (B440013) SZ FAIRBURN (B323013) Complete Complete Complete Complete Complete Status | Home | >-- >-- ollosed Calls . ▶ 030307-3325 ▶ 030403-0115 ▶ 030410-0128 4/16/03 ► 030307-3331 ▶ 030307-3327 Order No. 回 Closed Calls Search for... Item 1-5 of 178 4/10/03 4/10/03 60/97/ 4/9/03 $site 360 \, \mathrm{col}$ → Service Activity
Open Calls
→ Closed Calls
Custom Reports Request Service TSP Contracts SIEMENS Equipment Sites

The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right. site360 Home |site360 Ordering |Help |Contact Us |Sitemap → Olsplay Filter Criteria →□ SIGNED TSP STONED TSP SIGNED TSP → Display Equipment / Contract No. <u>8</u> **©** Request Service Call Type System Preventive HVAC Preventive HVAC Preventive HVAC Preventive HVAC Preventive HVAC Slx. 응 Export to: PHEVENTIVE MADVIEWANCE PREVENTIVE PHEVENTIVE MUNTEWAYCE PHEVBITTYE HADITEDWICE PREVENTIVE. Nativite wave Description next → FIG. 15 ▶21-22 **▶**26-30 Open - NURSAY ELEMENTARY |Service |Fileshare |Administration |Log Out CONESTOGA HIGH SCHOOL CONESTOGA HIGH SCHOOL CONESTOGA HIGH SCHOOL NEVANKA MIDDLE Status Status 02-91 ▲ 둁 E G gen Ober Home | >-- >-- Selected Services **▶11-15** ▶ 030409-0305 ▶ 030409-0308 ▶ 030409-0308 030409-0310 ▶ 030409-0307 Selected Services Order No. SIEMENS Search for... [편 **₽**6-10 item 1-5 of 15 4716/03 Open Date 5/1/03 5/1/03 5/1/03 5/1/03 ¥ 1-5 site360 (___) → Service Activity
→ Open Calls
→ Closed Calls
→ Custom Reports
Selected Services → Request Service → TSP Contracts SIEMENS Equipment **→** Sites

16/30

FIG. 16

1000

SIEMENS SIEMENS Help Contact Us site360 Home site360 Ordering Search for... 🔝 Service Central Fileshare Administration Log Out site360 🔾 Request Service | Home | >-- >Request Service Service Activity Request Service TSP Contracts Equipment This page is for submitting online service requests. Sites → Request Service For emergency or after-hours service, please call your local branch office. *Indicates required field. Request for service Request Type * 豆 Next Business Day Priority * Select Site* OR Enter Site Load Site Equipment Select Equipment * OR Enter Equipment * Location * Description * PO No. Last Name Wallace

michael.wallace@siemens.com

847-215-1000

E-mail*

Phone

₫ Siemens Building Technologies Home News Help Contact Us Sitemap The TSP contracts function provides online access to all service contract information for the contracts and sites for which you are authorized. This oversites some informs you, in an aggregated form formall and per site), of the number and value of existing contracts. Special attention should be given to expiring contracts. Clicking any of the links provides more detailed information for that entry. Summary provides an overview of all service activity for all sites for which you are authorized grouped by status and system type. -1104Request Service 1100 Mechanical FAXC Service Central Fileshare Administration Log Out 71108 71110 71112 | Hose | >Service Central >TSP Contracts SIEMENS TSP Contracts Search for... Contract Status Cancelled Expiring. Active sile360 (___) Active Contracts
Expiring Contracts
Concelled Contracts
Expired Contracts
Custom Reports 1102 Service Activity

TSP Contracts eled Ise No. Request Service Equipment 10 way Sites

O.tte System Detail
The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right. **₩** • 0 Rechanical E. DO HYAC ▶1 HYAC DO HYAC ►0 Fire Export to: Epired 1128 Contract Status Cancelled Expiring Active ▶UPS 35 Glenlake UPS 35 Glenlake **UPS 35 Glenlake** UPS 55 Glenlake ►UPS 55 Glenlake FIRE Autometion Item 1-5 of 6 Mechanical Site

1122

9-9

1200

Stemens Building Technologies Home News Service Central Fileshare Administration Log Out | Home | >Service Central >TSP Contracts >Active Contracts Search for... site360 (___) eleg Ise, jug

Help Contact Us Sitemap

Request Service

Mechanical → Otsplay Filter Criteria → 🚨 Relow is an overview of all active service contracts. Clicking Display filter criteria and selecting different filtering criteria options allows you to socily the report. Clicking any of the links provides some detailed information for that entry. You can also export the table content to another forest by clicking the desired file forest symbol to the right. HVAC 7/31/03 S.xls 12/31/03 12/31/03 Renewal Date Status Effective Date Active 1/1/03 Active 1/1/03 Active 8/1/02 Export to: UPS 35 Glenlake Mechanical UPS SS Glenlake FIRE Multiple Sites TIME & MATERIAL FULL COMPREHENSIVE Description Active Contracts Ites 1-3 of 3 ▶P8-1394 €699-SH4 ▶PC-1512 Contract No. Service Activity

TSP Contracts

Active Contracts
Expiring Contracts
Cancelled Contracts
Expired Contracts
Quiton Reports 1210

Request Service

→ Olspley Equipment

Help Contact Us Sited	ch sites and equipment	LUBOR ONLY		ie from the left side of the table.
1300 News Help	Individual Contract The individual contract The individual contract function provides complete detail for the selected contract. For example, which sites and equipment are covered, contract duration, and service history under the specified contract. Summary provides an everyiew of information related to the selected service contract.		eduled service information.) ntract in its entirety.	Sites 6 Equipment The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of table. The equipment covered by the contract for the selected site will then display on the right side of the table. Then 1-1 of 1 Solve 1360 MENISTERMI
 leshare Admi	ntract ract function provides complete det oct duration, and service history un oca overview of information relate	PC-1396 Explred 2/1/02 1/31/03 -21 Days / Chris Hovell	Description LABOR ONLY Service Activity be the following links to get service history or scheduled service information. Service History \rightarrow Scheduled Services \rightarrow Scheduled Services Datail 1330 Clicking an existing service contract displays the contract in its entirety.	int its said equipment covered under it covered by the contract for the Santa Coc Earlie
Search for To Service Central Figure 1 Service Central Figure 1 Service Central Figure 1 Service Cent	Individual Contract The Individual contract func are covered, contract durati Summary newydecan over	Contract No. Status Effective Date Reneval Date Time to Reneval Service Technician/	Description Service Activity Use the following life > Service History Detail Clicking an existing	Sites & Equipment The table below lists sites table. The equipment covered Item 1-1 of 1 Site
Sife 360 &	Service Activity TSP Contracts Active Contracts Expiring Contracts Carcelled Contracts Expired Contracts Custom Contracts Equipment	Sites Request Service 1310	<u>1320</u>	1350

∏ASCII System

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FIG. 20

SIEMENS

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Help Contact Us Sitemap Siemens Building Technologies Home News

ŝ Search for...

Service Central Fileshare Administration Log Out | Home | >Service Central >Equipment

site360 &

Request Service

Equipment

Service Activity TSP Contracts

→ Equipment

Request Service

The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that plece of equipment.

1402 1402 Site All

₽ Asset ID UPSSEGLO1 UPS35GL02 UPS356L03 UPSSS4101 UPSF1 Slx. CABINET 1 MAIN CHILLER PLANT Export to: 1 CABINET 12 1 CABINET 11 1 INSTEMT 03 Quantity Location ₽56-30 **▶**21-25 ► CLIENT WORKSTATION REV * Equipment or Services ► INECH/SPEC SCHEDULING ₽ 18-20 **▶ 11-15** UPS Glenlake Fire UPS 55 Glenlake Automation ▶1-5 ▶6-10 UPS 35 Glenlake Automation UPS 35 Glenlake Automation UPS 35 Glenlake Automation Item 1-5 of 35 Site

1404

HAC

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FXC

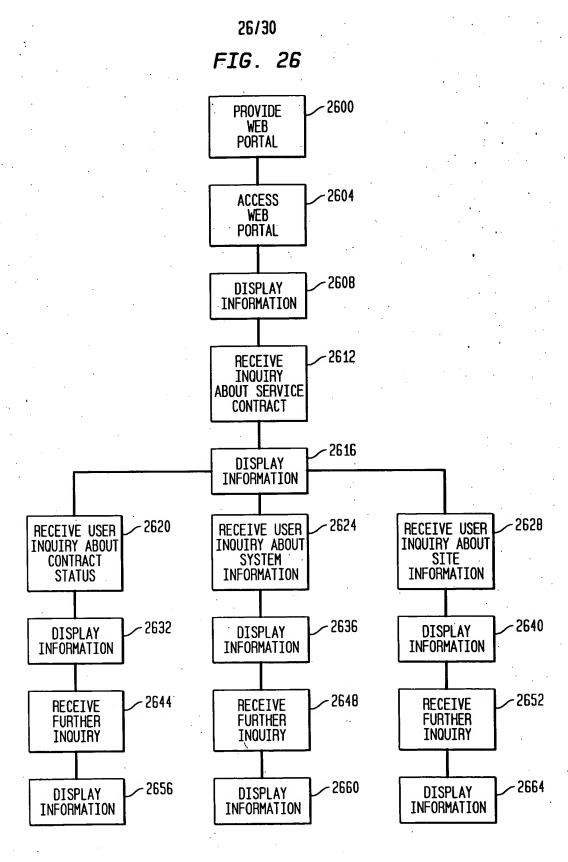
	<u> </u>	-	FIG. 21	1500	
			Sieme	· _	News Help Contact Us Siter
site 360 & D		Service Central F Home Service Cen	Search for		A Request Service
Service Activity TSP Contracts → Equipment Sites Request Service		individual Equipment The individual equipment func Detail	Individual Equipment The individual equipment function provides all relevent technical information and detail for the selected piece of equipment. Detail	l information and deta	il for the selected piece of equipment.
<u>\$1</u>	<u>1510</u>	Equipment Site Equipment Quantity Equipment Location	CLIENT WORKSTATION FROW * UPS 35 Glenlake Automation 1 INSIGHT 03	Asset ID Warranty Expiration Contract No. System	uPs356103 10n ▶P8-1394 1520 HVAC
		Service Activity Below is an overview of this piece of equipmen	Service Activity Relow is an overview of all service actvities with an "open" status (this includes open, scheduled, and dispatched calls) for this piece of equipment.	tus (this includes ope	sn, scheduled, and dispatched calls) for
\$	1530	Item 1-1 of 1 Open Date 1/7/03	Description FULL COPPREDITYE	Expo Call Type preventive	Export to: 20.xis 10.dac
	(i	Closed Calls Below is an overview opiece of equipment:	Closed Calls Below is an overview of all service actvities with a "closed" status (this includes completed, closed, and paid calls) for thi piece of equipment:	atus (this includes co	impleted, closed, and paid calls) for th
<u>.</u>	1550	Item 1-2 of 2 Open Date	Description		Export to: S.xls S.doc () Order No. PO No.
		71/105	FULL COMPRESSIVE	preventive	▶ 0021032288 1560

1600 Contract Date SIEMENS Siemens Building Technologies Home News Help Contact Us Sitemap Search for... ▽ Service Central Fileshare Administration Log Out site360 (| Home | >Service Central >Equipment >Individual Contract Request Service Service Activity Individual Contract → TSP Contracts Active Contracts
Expiring Contracts
Cancelled Contracts The individual contract function provides complete detail for the selected contract. For example, which sites and equipment are covered, contract duration, and service history under the specified contract. Expired Contracts Custom Reports Summary The summary provides and overview of information related to the selected service contract. Equipment Sites PB-1394 Contract No. Request Service PO No. Status Active **Effective Date** 1/1/03 ATLANTA SBT Branch 1610 Reneval Date 12/31/03 Secondary Contact Jacquelyn Brever 313 Days Time to Renewal FULL COMPREDIENSIVE Coverage Type Service Technician/ M: Kevin Mote Account Engineer System FULL COMPREMENSIVE Description Service Activity
Use the following links to get service history or scheduled service information. 1630-→ Service History → Scheduled Services 1640 Detail
Clicking an existing service contract displays the contract in its entirety. <u>1650</u> Sites & Equipment
The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of the table. The equipment covered by the contract for the selected site will then display on the right side of the table.

Item 1-3 of 3 S.xis S.doc ASCII Item 1-3 of 3 1660 → Equipment ▶UPS 35 Glenlake Automation -▶UPS 55 Glenlake Automation CLIENT WORKSTATION REV ▶UPS 55 Glenlake Automation

SIEMENS	•	6 LEWENS		<u>1700</u>		٠
	·	SIEMENS	Siemens Build	ing Technologies Home Ne	ws Help Contact U	s Sitema
		Search for ▽	0 0 >			→ □ .
site360			eshare Administration Log al >Equipment > >Service Orde		A Request Service	0
Service Activity Open Calls	1	Service Order				. →⊑
Closed Calls Custom Repor		Below is the data for ti	he single service activity you	have selected.	•	
Selected Ser- TSP Contracts Equipment	V1CES	Summary The summary provides an	overview of information relate	d to the selected service order num	ber.	;
Sites		Service Order No.	020625-0966	. Customer Name	Description Custome	r
Request Service		PO Number		Contract No.	▶P8-1394	
•		Site	UPS 35 Glenlake Automation		_172	0
				System	HVAC	
	<u> 1710</u>	Status	Closed .	Open Date	7/3/02	
		Call Type	Preventive	Closed Date	7/5/02 '	
	· · .	Request Type	generated .			
•		Problem Type	NAINTENANCE			
	•	Call Priority	Next Scheduled Visit			
		 Detail The problem and resolut the issue. 	ion area provides a description	n of the requested service and what	action has been taken to res	olve
	4720	Problem Description				
	<u>1730</u>	Resolution	JEFF C. 7/3/02-BUILDING ON	GENERATOR AT THES TENE.		
	-	Further Informat	ion to get further equipment, call	i. or appointment information.		
	<u> 1740</u>		√ Call Log-	→ Appointments —		
	Ψ.	Equipment	1750 1760 quipment that was serviced on t		1770	
		Item 1-3 of 3		Export	to: S.xls .doc	₽ AS
				Equipment		
	1780	Equipment Name		Quantity Location		
•	1100	▶ I		1 CABINET 1 CABINET		
•		► I M TOUT UNDVETATION OF	CVe	. 1 CABINET	_	
		• CLIENT WORKSTATION RE	CV-	1 INJUI	~	_ 3000.50
•		Call Log	•			
	4700	The table below lists a	all activities logged to the sel	lected service order number.	•	
	1790	No Data Available.				

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right. Help Contact Us Sitemap ☐ ASCII → Display Filter Criteria Request Service ð. Six. Home News Export to: 읭 Siemens Building Technologies Service Central Fileshare Administration Log Out £-92**4** ▶ 18-20 · ▶ 21-25 | Home | >Service Central >Sites ►SZ COLLEGE PAPK (8320013)~ **▶11-15** ► SZ ELECTION WSE (8804013) SZ EAST LIBRARY (8408013) ► SZ EAST POINT (8425013) D ₽6-10 Search for... Iten 1-5 of 35 Site **▶**Primary Sites **▶**1-5 site360 (D) Service Activity TSP Contracts Equipment → Sites Request Service





2720

-2740

-2760

-2780

INFORMATION

RECEIVE USER

INQUIRY ABOUT

SERVICE CALL

TYPE

DISPLAY

INFORMATION

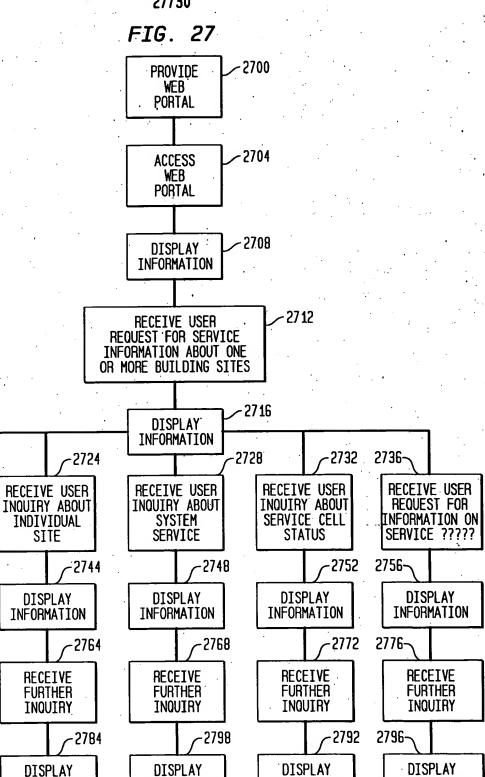
RECEIVE

FURTHER

INQUIRY

DISPLAY

INFORMATION

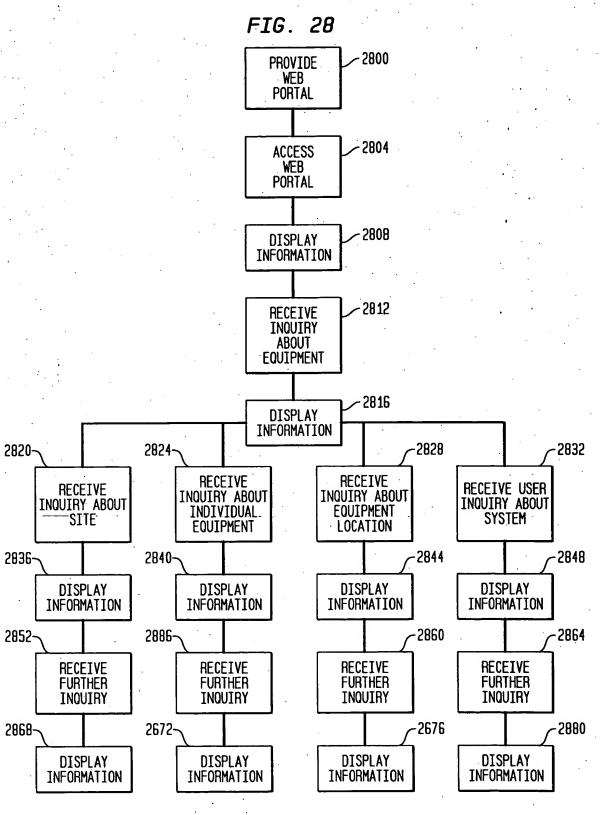


INFORMATION

INFORMATION

INFORMATION





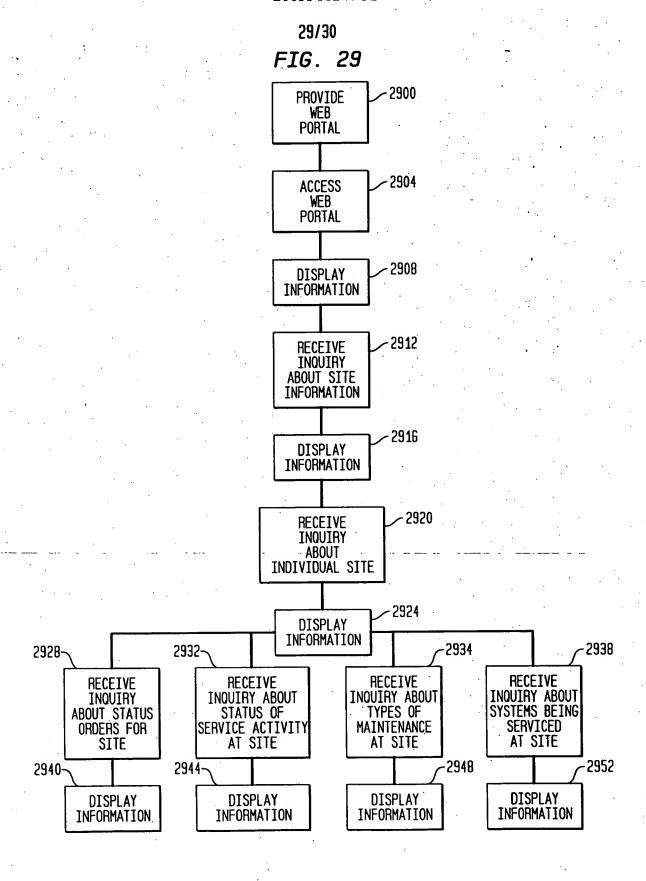


FIG. 30

